

USE CASE: Mental Health Counseling

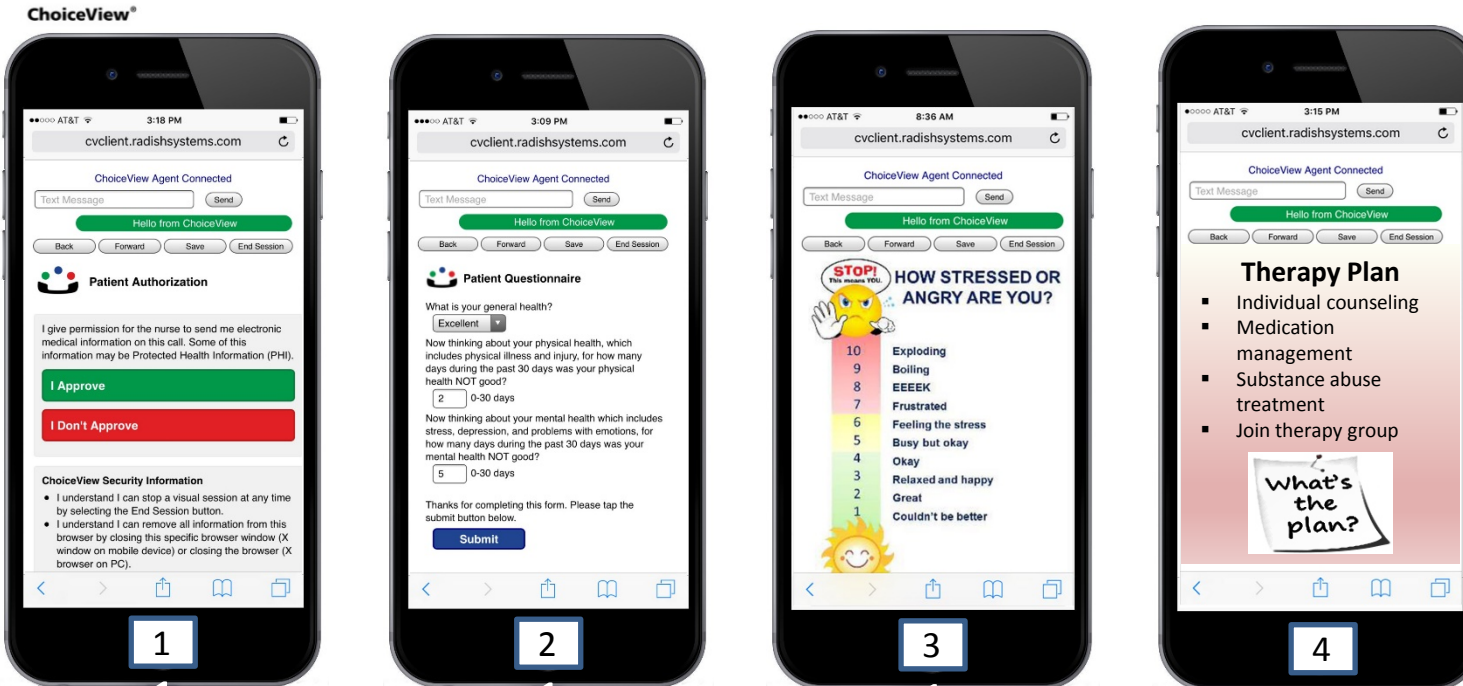
Reduce client anxiety with first-time intake counseling phone calls. Use ChoiceView "voice with visuals" for HIPPA-secure confidential assessments and next steps.

When calling a therapeutic counselor for the first time, it's helpful for callers to both see and hear information. Seeing and hearing materials increases understanding 600%. Callers are typically stressed and anxious when talking about mental health concerns. They can feel more confident talking on the phone to a counselor while seeing/reading information and completing forms.

ChoiceView offers the secure 'voice and visuals' exchange callers need to receive and provide sensitive information. This use case shows a caller talking with a counselor conducting the initial intake to assess the caller's mental state. In this interactive live 'voice with visuals' session, (1) the caller authorizes the intake, (2) inputs personal responses and (3) responds to a graphic. After more discussion, (4) the counselor suggest a therapy plan.



ChoiceView® HIPPA-Secure Visual Counseling USE CASE



- ChoiceView
"Voice with Visuals"**
- Secure, encrypted
 - Shorter calls save time and money
 - Immediate self-service
 - No long waits
 - Easy-to-follow visual information
 - Saved to healthcare files and caller smartphones



"Voice with Visuals" is an award-winning, patented feature of the Radish Systems ChoiceView enterprise software platform. Videos at www.RadishSystems.com.