



Radish ChoiceView®

HIPAA - Compliant Telehealth Use Case

"Wow, now I see what you are talking about!"™

Sue calls her healthcare provider —
 Sees and hears automated options via Visual IVR

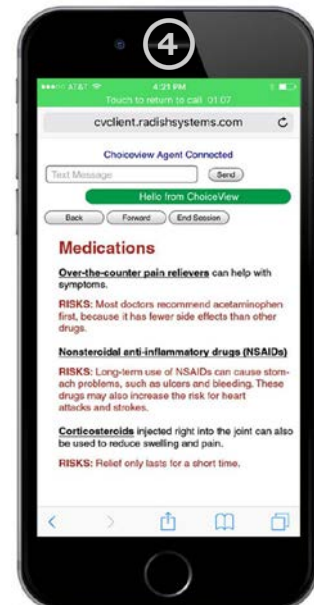
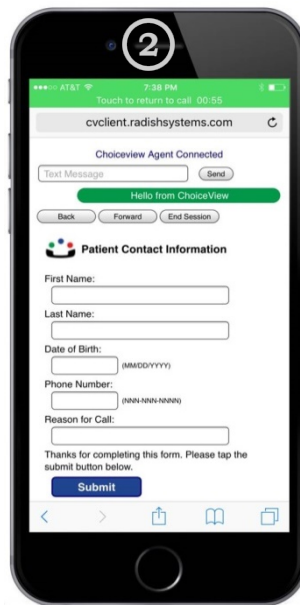
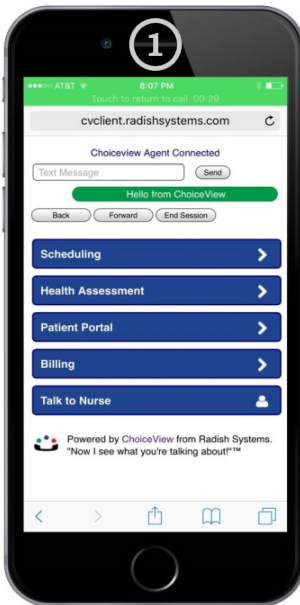
1. Selects *'Talk to Nurse'*
2. Receives *'Reason for Call'* form

Completes form and submits

Nurse responds —

3. Explains osteoarthritis, sends visuals
4. Shows prescribed medications and regimens; saves for health records

Sue saves visuals for later use



Triple-Aim Healthcare Benefits: Better health/compliance – Sue exercises, takes meds, feels better; Better care — Sue is satisfied with experience, loyal to her provider; Lower costs— Fewer office visits, shorter call duration.

